

## International Citizen Service Moves into New Facilities

Rantzaugade 4 will from the 1<sup>st</sup> of April serve as a one-stop shop for international citizens in North Denmark. Here they can get help with everything from residence, tax-cards and CPR numbers to job searching, entrepreneurship and culture- and leisure opportunities.



International House North Denmark, Rantzaugade 4 in Aalborg - here International Citizens Service will be located from the 1<sup>st</sup> of April.

Since 2016 International citizens in North Denmark have been able to get help with job searching, entrepreneurship and culture and leisure opportunities in the region, in International House North Denmark, and now the house is extending its services with a citizen's service function for international citizens called International Citizen Service. By adding this service International House North Denmark becomes a one-stop shop for International citizens in North Denmark.

International Citizen Service has previously been based at the State Administration, but from the 1<sup>st</sup> of April SIRI (the Danish agency for International recruitment and Integration) will take over assignments regarding residence permits for EU-citizens, and the International Citizen Service will therefore get a new address. International Citizens Service consists of SIRI, the Danish Tax Agency, Citizens Service and Workindenmark.

Here you can get help with all official paperwork including residence permits, tax cards and CPR numbers as an EU-citizen. Once SIRI has moved into Rantzausgade 4 it will also be possible, as a worker from a non-EU country, to get your biometric features (fingerprint and photo) recorded at the International Citizen Service. Differentially International Citizen Service will introduce a time registration system, which will insure that the international citizens get a more efficient service when arriving:

*“It is important that international citizens, who comes to Denmark for work, get of to a good start, and we want to contribute to that process by giving them a highly qualified service”* SIRI’s citizen service chief, Anne Thorsen, says. Project Manager of International House North Denmark, Lasse Frimand Jensen, agrees and elaborates:

*“By having the citizens service functions together with the personal help to job search, entrepreneurship and culture and leisure opportunities for international citizens in the region, we create synergy and an even better possibility for collaboration. The hope is that international citizens experience a coherence in the help that International House North Denmark offers, and that the companies in North Denmark experience a high level of service provided for insuring a successful integration of their international employees into the Danish society”.*

Besides the help you can receive as an international citizen in International House North Denmark, it is also possible for companies in North Denmark to get help when receiving an international employee. International House North Denmark offers help to ensure a successful integration of the international employee and potentially accompanying family in North Denmark. This includes personal help to job search, guided tours in the local area, accommodation- and culture and leisure guidance and much more. The accompanying spouses can furthermore participate in International House’s spouse program, Spouse Space, where he or she can create a network, hear more about topics such as entrepreneurship in North Denmark, the Danish Labor Market, Danish culture, volunteering and the Danish healthcare system.

Read more about applications for residence permit at SIRI:

<https://www.nyidanmark.dk/da/Nyheder/2019/03/New-SIRI>

International CitizenService will be open two days a week:

Monday: 9am – 12pm

Thursday: 12pm – 4pm

The address is: Rantzausgade 4, 9000 Aalborg

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For more information please contact

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International House North Denmark's website: [www.ihnd.dk](http://www.ihnd.dk)

Danish Agency for International Recruitment and Integration: <http://uim.dk/siri>

International Citizen Service: <http://icitizen.dk/>